

CLIENT FEEDBACK FORM

At Relationships Australia Canberra and Region (RACR) we place a high value on feedback from our clients. When planning and reviewing our services, we take account of suggestions and comments made by our clients. Some of the feedback comes to us as part of formal evaluations conducted regularly across the range of our services. We also appreciate feedback given at any other time. Please complete the form below if you would like to provide any comments or suggestions on how our services could be improved.

We are of course happy to accept comments made anonymously. However, if you wish to speak further with someone from RACR about your ideas and suggestions please provide your name and contact details in the space provided so we can follow up with you. Your details will be treated in confidence.

Completed forms can be either placed in the box in the waiting area or mailed to:

Relationships Australia Canberra and Region
 PO Box 320
 CURTIN ACT 2605
 or emailed to racroffice@racr.org.au.

You can download this form from our website: <https://racr.org.au/contact-us/feedback-and-complaints>.

DATE: _____

PROGRAM AREA (e.g. *counselling, mediation, group name*) _____

COMMENTS AND/OR SUGGESTIONS FOR IMPROVEMENT:

If you would like to further discuss your feedback with a staff member, please provide your contact details below.

NAME: _____

TELEPHONE/MOBILE: _____

EMAIL: _____