

External Oversight Agencies

If you are not satisfied with the outcome of your complaint with Relationships Australia Canberra & Region, you can consider providing your complaint to one of the below organisations.

National

If your complaint relates to Mediation services, Family Law Counselling services or the Children's Contact Services you can submit a complaint to the **Attorney General's Department**.

[Online](#)

Email: flscomplaints@ag.gov.au

PH: 02 6141 6666

Post: Family Law Services Complaints
3-5 National Circuit
Barton, ACT, 2600

ACT

If your complaint relates to a service in the ACT, you can submit a complaint to the **ACT Human Rights Commission**.

[Online](#)

Email: hrcintake@act.gov.au

PH: 02 6205 2222

Post: Level 1, 5 Constitution Ave
Canberra City ACT 2601

NSW

If your complaint relates to a service in NSW, you can submit a complaint to the **NSW Ombudsman**.

[Online](#)

Email: nswombo@ombo.nsw.gov.au

PH: 02 9286 1000 or 1800 451 524 (toll free)

Post: Level 24, 580 George Street
Sydney, NSW, 2000